

## Terms & Conditions

IMBUE Events - Tour and Services Pvt. Ltd., is the licensed owner of the brand [laolio.in](http://laolio.in). Please read the terms of service agreement carefully. By using this Website or ordering products from the website you agree to be bound by all of the terms and conditions of this agreement

This Terms of Service Agreement governs your use of this website, [www.laolio.in](http://www.laolio.in), IMBUE Events - Tour and Services Pvt. Ltd. Offers of products for purchase on this Website, or your purchase of products available on this Website.

For the purpose, wherever the context so requires "You" or "User" shall mean any natural person who has agreed to become a buyer Website using computer systems.

This Agreement includes, and incorporates by this reference, the policies and guidelines referenced below.

IMBUE reserves the right to change or revise the terms and conditions of this Agreement at any time by posting any changes or a revised agreement on this website.

IMBUE will alert you if changes or revisions have been made by indicating on the top of this Agreement. The changed or revised Agreement will be effective immediately after it is posted on this Website. Your use of the Website following the posting of any such changes or of a revised Agreement will constitute your acceptance of any such changes or revisions.

IMBUE encourages you to review this Agreement whenever you visit the Website to make sure that you understand the terms and conditions governing the use of the Website.

If you do not agree to this Agreement (including any referenced policies or guidelines), please immediately terminate your use of the Website.

# PRODUCTS

## Terms of Offer

This Website offers for sale certain products (the "Products"). By placing an order for Products through this Website, you agree to the terms set forth in this Agreement.

## Proprietary Rights

IMBUE has proprietary rights and trade secrets in the Products. You may not copy, reproduce, resell or redistribute any Product manufactured and/or distributed by IMBUE (OLIO). We also have rights to all trademarks and trade dress and specific layouts of this webpage, including calls to action, text placement, images and other information.

## WEBSITE

### Content, and Intellectual Property

In addition to making Products available, this Website also offers information and marketing materials. IMBUE does not always create the information offered on this Website; instead, the information is often gathered from sources. To the extent that IMBUE does create the content on this Website. Unauthorized use of the material may violate copyright, trademark, and/or other laws.

### Eligibility

Person under the age of 18 years (minor), you shall not register as a user and shall not transact on or use the Website. Legal guardian or parents can transact or use the Website on behalf of minor. You will not use the Website for illegal purposes. By using this Website, you are granted a limited, non-exclusive, non-transferable right to use the content and materials on the Website in connection with your normal, non-commercial, use of the Website. You may not copy, reproduce, transmit, distribute, or create derivative works of such content or information without express written authorization from IMBUE.

## **Posting**

IMBUE reserves the right, but has no obligation, to monitor interactions between and among users of the Website and to remove any content IMBUE deems objectionable, at its sole discretion.

## **DISCLAIMER OF availability**

Your use of this website and/or products are at your sole risk. The website and products are offered on an "as is" and "as available" basis.

## **LIMITATION OF LIABILITY**

The entire liability of IMBUE Events - Tour and Services Pvt. Ltd. and your exclusive remedy, with respect to the website content and products is solely limited to the amount you paid, less shipping and handling, for products purchased via the website.

IMBUE Events - Tour and Services Pvt. Ltd. will not be liable for any direct, indirect, incidental, special or consequential damages in connection with the products in any manner, including liabilities resulting from

- (1) the use or the inability to use the website content or products;
- (2) the cost of procuring substitute products or content;
- (3) any products purchased or obtained or transactions entered into through the website.

## **PRICING**

The guide price on the website uses an estimate weighed products. But what you pay will be based on the exact weight of your product, so the price may vary slightly from the price being displayed at time of delivery additional funds may be collected or refunded.

## **REFUND**

All quality complaints reported within 48 hours of delivery qualifies for 100% refund. Refund will be done in original mode of online payment (no cash transaction), will be done as per policy of the issuing bank.

## **PRIVACY**

IMBUE believes strongly in protecting user privacy.

## **AGREEMENT TO BE BOUND**

By using this Website or ordering Products, you acknowledge that you have read and agree to be bound by this Agreement and all terms and conditions on this Website.

## **GENERAL**

### **Force Majeure**

IMBUE Events - Tour and Services Pvt. Ltd. will not be responsible for any cessation, interruption or delay in the performance of its obligations hereunder due to earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labour strike, lockout, or boycott.

### **Cessation of Operation**

IMBUE Events - Tour and Services Pvt. Ltd. may at any time, in its sole discretion and without advance of the Website and distribution of the Products.

### **Termination**

IMBUE Events - Tour and Services Pvt. Ltd. reserves the right to terminate your access to the Website without advance notice if it reasonably believes, in its sole discretion, that you have breached any of the terms and conditions of this Agreement. Following termination, you will not be permitted to use the Website and IMBUE Events - Tour and Services Pvt. Ltd. may, in its sole discretion and without advance notice to you, cancel any outstanding orders for Products. If your access to the Website is terminated, IMBUE Events - Tour and Services Pvt. Ltd. reserves the right to exercise whatever means it deems necessary to prevent unauthorized access of the Website. This Agreement will survive indefinitely unless and until IMBUE Events - Tour and Services Pvt. Ltd. chooses, in its sole discretion and without advance to you, to terminate it.

## **Domestic Use**

IMBUE Events - Tour and Services Pvt. Ltd. makes no representation that the Website or Products are appropriate or available for use in locations outside India. Users who access the Website from outside India do so at their own risk and initiative and must bear all responsibility for compliance with any applicable local laws.

## **Assignment**

You may not assign your rights and obligations under this Agreement to anyone. IMBUE Events - Tour and Services Pvt. Ltd. may assign its rights and obligations under this Agreement in its sole discretion and without advance notice to you.

**BY USING THIS WEBSITE OR ORDERING PRODUCTS FROM THIS WEBSITE YOU AGREE TO BE BOUND BY ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT.**

## **Privacy Policy**

Laolio.in knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly. This notice describes the privacy policy of laolio.in. By visiting laolio.in, you are accepting and consenting to the practices described in this Privacy Policy.

## **Controllers of Personal Information**

Any personal information provided to or gathered by IMBUE Events - Tour and Services Pvt. Ltd. under this Privacy Policy will be stored and controlled by IMBUE Events - Tour and Services Pvt. Ltd., India.

## **What Personal Information About Customers Does laolio.in gather?**

The information we learn from customers helps us personalise and continually improve your shopping experience at laolio.in. We also use this information to improve our platform, prevent or detect fraud or abuses of our website.

Here are the types of information we gather.

**Information You Give Us:** We receive and store any information you enter on our website or give us in any other way. We use the information that you provide for such purposes as responding to your requests, customising future shopping for you, improving our platform, and communicating with you.

**Automatic Information:** We receive and note down certain types of information for internal analysis whenever you interact with us.

**E-mail Communications:** To help us make e-mails more useful and interesting.

### **Does Laolio.in share the Information it receives?**

Information about our customers is an important part of our business and we are not in the business of selling it to others. Laolio.in shares customer information only with the subsidiaries which Laolio.in, controls.

- **Third Party Service Providers:** We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling orders, delivering packages, sending postal mail and e-mail, processing payments and providing customer service. They have access to personal information needed to perform their functions, but may not use it for other purposes. Further, they must process the personal information in accordance with this Privacy Policy.
- **Protection of Laolio.in and Others:** We release account and other personal information when we believe release is appropriate to comply with applicable law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property or safety of Laolio.in, our users or others. This includes exchanging information with government or regulatory authorities for fraud protection and risk reduction. Obviously, however, this does not include selling, renting, sharing or otherwise disclosing personally identifiable information from customers for commercial purposes in a way that is contrary to the commitments made in this Privacy Policy.
- **With your consent:** Other than as set out above, you will receive notice when information about you might go to third parties and you will have an opportunity to choose not to share the information.

## **Are Children Allowed to Use laolio.in?**

Use of laolio.in is available only to persons who can form a legally binding contract under the Indian Contract Act, 1872. If you are a minor i.e. under the age of 18 years, you may use laolio.in only with the involvement of a parent or guardian.

## **Notices**

- If you have any concern about privacy or grievances at laolio.in, please contact us with a thorough description and we will try to resolve the issue for you.
- Unless stated otherwise, our current Privacy Policy applies to all information that we have about you. We stand behind the promises we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.